

Helping our partners
reach their goals.



Want your own success story?
We can help. Contact us today!

The Situation

Longevity of support is a major concern for the industrial market. Innodisk's reputation for industrial grade quality means buyers can be assured of reliability, top-notch warranty, and excellent technical support. Our in-house firmware team's experiences, along with well-established relationships with motherboard Suppliers in Taiwan, help us to provide long term technical support. These advantages are especially helpful for applications with dynamic requirements over a longer period of time, such as the medical industries need to lock BOM.

One of our European customers is focused on developing a solution for medical device integration, and has adopted our mSATA SLC 16GB product into their medical tablet. Since Governments often mandate regulations to protect patient privacy, data security functions are of the highest priority. These regulations often determine very specific requirements from our customers, such as designing commands to "erase data when a password fails over 5 times", or "lock the device when an unauthorized remove occurs".

When working with our firmware team, our customers feel like they have an exclusive **technical support** team on staff. Innodisk's ability to leverage our deep relationships with motherboard suppliers also aid our customers in achieving big wins for their business.

Innodisk Products Used

[mSATA SLC](#)

Professional Technical Support benefits long-term project cooperation

The Solution

Innodisk stands by our Absolute Service pledge, to provide professional engineering support to customers during their design, testing, and system support phases. Our team's support covers the entire system integration process, including firmware and hardware customization.

The Payoff

Exclusive technical support takes the stress off of our customers when they are faced with intricate Governmental regulations. Our ability to customize hardware and firmware make us an ideal collaborator, as solutions that fit precise specifications can lead to savings in money and time for the customer.



Contact our Sales team:

Headquarters sales@innodisk.com

USA usasales@innodisk.com

Europe eusales@innodisk.com

Japan jpsales@innodisk.com

China sales_cn@innodisk.com

Innodisk Corporation

9F., No.100, Sec. 1, Xintai 5th Rd., Xizhi Dist., New Taipei City 221, Taiwan

TEL: +886-2-2696-3000

FAX: +886-2-2696-2000

E-mail: sales@innodisk.com

