



Licensing – Using ICONICS Web Licensing Utility to Upgrade Your License



APPLICATION NOTE

June 2017

Description: Guide to using the ICONICS Web Licensing Utility to upgrade your license.

General Requirement: Internet Browser (recommended Internet Explorer V6 or higher), installation of an ICONICS product.

Introduction

The ICONICS Web Licensing Utility was introduced to help you license your system. You can use the utility to generate a new license, kill a license, and transfer a license. You can also use the ICONICS Web Licensing Utility to upgrade your license from a previous version.

This document will walk you through the steps necessary to upgrade a license.

Upgrading a Software Key License

There are four basic steps when it comes to upgrading your ICONICS system:

- Step 1: Kill the older version license and credit it on our Website
- Step 2: Upgrade the license on our Website
- Step 3: Uninstall the older version of software and install the newer version
- Step 4: License the newer version

The order in which you do Step 2 and Step 3 does not matter. This document will take you through the necessary procedure for killing the license (Step 1) and upgrading your license to the new version (Step 2).

Killing a License

The first step to upgrade your license is to kill it on the original system.

1. Go to <http://www.iconics.com/support> and click the "License Product" link on the right.
2. In the new page that comes up, select "Software" and log in with your user name and password.

NOTE: If you do not have a user name and password pair you can register for one using the "Create New Account" link at the bottom. If you have a username and password but have forgotten them, you can click on the "Forgot Password" link at the bottom.

3. Once you have logged into the website, click on the "Kill License" link at the top. You will see a page similar to Figure 1.

[Home](#) > [Software License](#) > [Kill License](#)

Kill License

Please enter the Site Key to be credited and the associated Kill Confirmation Code.

Please enter Site Key and Kill Code exactly as shown in KILL.TXT file, including spaces.

Site Key:
Kill Code:

Figure 1 - Site Key/Kill Code Dialog

4. Open one of the License Utilities:
 - a. 64-bit products or BizViz: Start → All Programs → ICONICS .NET Licensing → License Utility.
 - b. 32-bit products: Start → All Programs → ICONICS Licensing32 → License Utility, then go to Actions → Authorize License.

NOTE: If you have both 64-bit and 32-bit products installed, use the .NET License Utility. You do not need to repeat the steps in the 32-bit License Utility. Both License Utilities modify the same underlying license.

5. Once the Software License Activation Utility or GENESIS32 License Authorization dialog is opened, click on the "Kill Current License" button.
6. A message will pop up asking you if you really want to kill the license. Click the "Yes" button.
7. It will then provide you with a "License Killed" confirmation dialog.
8. Copy the Old Site Key by clicking on the "Copy" button next to it. Paste it into the Site Key field on the web page.
9. Copy the Kill Code by clicking on the "Copy" button next to it. Paste it into the Kill Code field on the web page.
10. Once you have both fields completed click on the "Remove Key" button in the webpage.
11. You will then get a message confirming that the license has been successfully removed. You will also receive an email with the killed license information.
12. Notice that in the final kill license page, it states that if the license is eligible, it can be upgraded to the latest version and it provides a link for you to check for availability, which we will do in the next step.

Checking License Upgrade Availability

The easiest way to check if your license is available for an upgrade is by clicking the link on the page immediately after you kill the license. Clicking the link brings you to the Upgrade License Page. You can also get to this page by clicking on the "Upgrade License" link in the tree control.

You can follow the steps below to upgrade your license.



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1. On the Upgrade License page, fill in your product registration number and customer key. This is the same information you received in the webpage and in your email after you have killed the license on our website.
2. Click on “Next” when you have filled in the necessary information.
3. If the license is available for an upgrade, you will see the available license on the page.

Home > General Information > Upgrade License

Upgrade License

Below are the product(s) that you have purchased that are available for upgrade.

To upgrade the product(s), do the following:

1. Enable the check box(es) next to the Product Key(s) that you would like to upgrade.
2. Click the Next button to continue.

Available Licenses					
Select	Product Key	Product Description	P Number	G Number	Status
☒	IC0360-SP V10 C1	1 MONTH LICENSE FOR IC0360-SP V10	PN79021BBC2EB68772		Available

Previous

Next

Figure 2 - Available License for Upgrade

4. Check the available product that you would like to upgrade and click on “Next”.
5. The next page is a confirmation page. Check that the information showing is correct and click on the “Upgrade” button to proceed.
6. On the new page that loads, you can see a list of upgraded licenses.

Home > General Information > Upgrade License

The following products have been successfully upgraded:

Upgraded Products

Product Key	Product Description	Order Date	Order #	P Number	G Number	Customer Key
IC0360-SP V10 C1	1 MONTH LICENSE FOR IC0360-SP V10	25Jul2013	48900HQ	PN79021BBC2EB68772		CLS02266

To license your upgraded products, please select Home from the menu on the left and select the appropriate license key type for your product.

We recommend that you print this screen for your records. Use the print friendly button on the left. An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

Figure 3 - Upgraded License

7. You should also receive an email with the license upgrade information.

Upgrading a Hardware Key License

Upgrading a hardware key license is similar to upgrading the software key license. You would follow the exact same procedure as upgrading a software license. The difference is that in the case of a Hardware key License, you will need the USB dongle in order to kill the license from it and put the new one onto the key.

Licensing the New Version

Now that you have upgraded the license, you can follow the regular procedure to license your machine with the new version. When it asks you for the Product Registration number and the Customer Key, you can provide the same one. This information was sent to you in the last step of upgrading your license via email. If you need more information on how to license the machine with the upgraded license, please consult our application notes titled *Licensing – Using the ICONICS Web License Utility for Software Key Licenses* and the *Licensing – Using the ICONICS Web License Utility for Hardware Key Licenses* as it pertains to your individual situation.