

Description: This application note is intended for users who want to upgrade their current version of GENESIS32 to version 9.50.

Introduction

For most users, updating between different versions can be troublesome and confusing. This guide should help users to install the new version with ease.

For version 9.50, users will not be able to directly update the current version. You must uninstall any previous versions before installing 9.50.

Before the upgrade you should also make sure that your license is eligible for the upgrade.

NOTE: If you already have a v9.x license and you are part of a SupportWorX plan, you should be able to upgrade your current v9.x license to a v 9.50 license for no additional cost. If you are not part of the SupportWorX plan, you will need to purchase an upgrade. Please contact local your sales representative in the area to get more information.

Upgrading Procedure

1. Kill the older version license
2. Credit it on our licensing website
3. Upgrade the license on our website
4. Uninstall the older version of software
5. Install the newer version
6. License the newer version

NOTE: How to kill and upgrade a license is described on the ICONICS Web Licensing Utility pages or in our Application Notes on this topic.

Upgrading Configuration

If you want to use the configuration databases (either MDB or SQL) from your previous version, you can just simply open up the appropriate configurator (AlarmWorX32 Servers, Loggers, TrendWorX32, DataWorX32, etc.) and open up the appropriate

configuration file (.mdb for Access configuration database, .udl for the SQL database). It will ask you if you want to upgrade the database.

Installation

The 9.50 installation has a different menu compared to versions prior to 9.20. You can pick and choose to install Software Licensing, Workbench, WebHMI, and ConverterWorX.

If you still have a previous GENESIS32 components installed on your system, you will see a message popup similar to the one below when you try to install version 9.50:

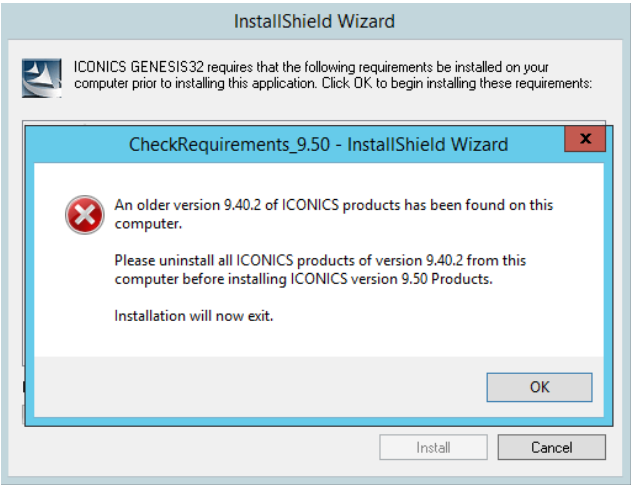


Figure 1 - Previous Version Warning Pop-up

When you see a similar message, you will need to uninstall your previous version of GENESIS32 first but keep all of your previous configuration databases intact. When the new version of 9.50 installation is completed, you just need to open the configurator, open the configuration database file, and it will prompt to upgrade the database.

NOTE: Before you uninstall Licensing Utility make sure that you kill your license (and register the kill code on Licensing Website).