GENESIS32 – Upgrade to v9.35

APPLICATIONS NOTE

September 2014

Description: This application note is intended for users who want to upgrade their current version of GENESIS32 to version 9.35.

Introduction

For most users, updating between different versions can be troublesome and confusing. This guide should help users to install the new version with ease.

For version 9.35, users will not be able to directly update the current version that they have. Uninstall of any previous version is required.

Before the upgrade you should also make sure that your license is eligible for the upgrade. If you already have a v9.x license and you are part of the SupportWorX plan, you should be able to upgrade your current v9.x license to a v9.35 license for no cost. If you are not part of the SupportWorX plan, you will need to purchase an upgrade. Please contact your sales representative in the area to get more information.

Upgrading procedure

1. Kill the older version license
2. Credit it on our Website
3. Upgrade the license on our Website
4. Uninstall the older version of software
5. Install the newer version
6. License the newer version

NOTE: How to kill and upgrade a license is described on the ICONICS Web Licensing Utility pages or in our Application notes on this topic.

Precautions

- Before you uninstall Licensing Utility make sure that you kill your license (and register the kill code on Licensing Website).
  If you still have a previous GENESIS32 components installed in your system, may be prompted to uninstall it. When you see a message similar to the one below, you will need to uninstall your previous GENESIS32 version first.

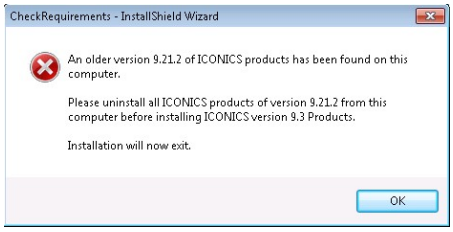

Figure 1 - Previous Version Warning Pop-up

NOTE: If you have BizViz installed on the machine too, it is necessary to uninstall all BizViz components as well.

NOTE: On 64bit operating systems delete following registers:
HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\ICONICS

- You can keep all of your previous configuration databases intact. When the new v9.35 installation is completed, you just need to open the configurator, open the configuration database file, and it will update the configuration automatically.

Installation

The v9.35 installation has a different menu compared to versions prior 9.20. You can pick and choose to install Software Licensing, Workbench, WebHMI, and ConvertWorX automatically. It will be asked before the installation begins.

One of the other additions is that ApplicationSetupUtility (the utility to set up the DCOM configurations) is mandatory and will be run automatically.

After the installation is complete, you will need to restart the computer.

Upgrading Configuration

If you want to use the configuration database (either MDB or SQL) from your previous version, you can just simply open up the appropriate configurator (AlarmWorX32 Servers, Loggers, TrendWorX32, DataWorX32, etc) and open up the configuration file (.mdb for Access configuration database, .udl for the SQL database). It will ask you to upgrade the database and will do it automatically.

You can also import CSV file that you exported out of your previous configuration. Simply select File > Import CSV and select the CSV file that consists of your previous configuration. It will automatically update and add all of the items into the configuration.

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