

Description: Guide to using the ICONICS Web Licensing Utility to upgrade your licenses.

OS Requirement: Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows Server 2003 / Windows Server 2008 / Windows Server 2008 R2 / Windows Server 2012

General Requirement: Internet access; IE6 / IE7 / IE8 / IE9 (later versions of Internet Explorer have to run in IE9 compatibility mode).

Introduction

The ICONICS Web Licensing Utility was introduced to help you license your system. You can use the utility to generate a new license, kill a license and transfer a license. You can also use the ICONICS Web Licensing Utility to upgrade your license from a previous version.

This document will walk you through the steps necessary to upgrade a license.

Upgrading a Software Key License

There are four basic steps when it comes to upgrading a ICONICS system:

- Step1: Kill the older version license and credit it on our Website
- Step2: Upgrade the license on our Website
- Step3: Uninstall the older version of software and Install the newer version
- Step4: License the newer version

The order in which you do Step 2 and Step 3 does not matter. This document will take you through the necessary procedure to killing the license (Step1) and upgrading your license to the new version (Step 2).

Killing a License

The first step to upgrade your license is to kill it on the original system.

1. Open the License Utility on the original system.
2. Once the License Utility opens, go to Actions → Authorize License
3. Click on Kill Current License button
4. You will receive a warning message, click OK to acknowledge it.
5. You will receive confirmation message with the Kill Confirmation code and the path to the file with Kill Code and Old Site Key.

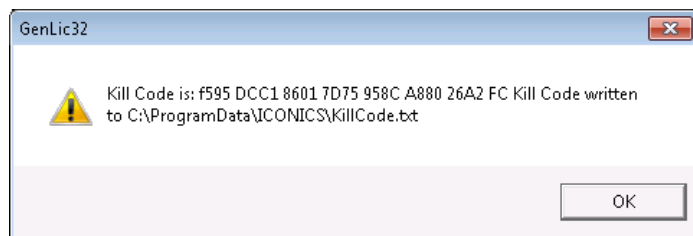


Figure 1 - GENESIS32 License Kill Confirmation

6. You will need those information so open the KillCode.txt file.
7. Go to www.iconics.com and launch the Web Licensing Utility Site by clicking on Support in top header and then “License product”.
8. This will open a new web page.
9. Click on the “Software” button on the page and log in with your email address and password.

NOTE: If you do not already have a login for this page, you can click on the “Create New Account” link below the login to create one.

10. Once you log in, click on the “Kill License” link near the top of the page.
11. Fill in the Site Key and Kill Code information and click on the “Remove Key” button.

Kill License

Please enter the Site Key to be credited and the associated Kill Confirmation Code.

Please enter Site Key and Kill Code exactly as shown in KILL.TXT file, including spaces.

Site Key: 4646 E92F 11B0 45F0 41A1 CABD D5

Kill Code: 22d7 FCE1 8601 7D55 95AF 7358 2605 39

To remove a license for GENESIS32, do the following:

1. Click on Start, Programs, ICONICS Software License, and select License Utility.
2. Select the Kill License command from the Actions menu.
3. Enter your name, date and the password “itisk” (lower case) into the dialog box; then click the OK button. The License Utility generates a dialog box containing your Site Key and the associated Kill Code and stores this information to the KILL.TXT file in %SystemDrive%\Program Files\ICONICS\SoftLic.
4. Enter your Site Key and Kill Code into the text boxes above; then click the Remove Key button.

To remove a license for GENESIS64, do the following:

1. Click on Start, Programs, ICONICS GENESIS64, Licensing Utility.
2. Click the Kill License button on the main panel and click 'OK'.
3. The License Utility generates a dialog box containing your Site Key and the associated Kill Code and stores this information to the KillCode.txt file on your current desktop.
4. Enter your Site Key and Kill Code into the text boxes above; then click the Remove Key button.

Remove Key

Figure 2 - Kill License

12. Once you kill the license on our website, you will receive an email with the site key, kill code, and the product information for which you killed the license. The final kill license page should look similar to Figure 3.

Home > Software License > Kill License

Kill License

Site Key successfully deleted
Site Key: 4646 E92F 11B0 45F0 41A1 CABD D5
Kill Code: 22d7 FCE1 8601 7D55 95AF 7358 2605 39

If products in this license are eligible, they may be upgraded to the latest version [here](#).

The following products are again available to you for registration:

Available Products					
Product Key	Product Description	Order Date	Order #	P Number	G Number
ICO360-SP V10 C1	1 MONTH LICENSE FOR ICO360-SP V10	25/Jul/2013	48900HQ	PM79021BBC8EB68772	CUS02266

We recommend that you print this screen for your records. Use the print friendly button on the left.
 An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

Figure 3 - License Killed

- At this point, we have completed killing the license.
- Notice that in the final kill license page, shown in Figure 3, it states that if the license is eligible, it can be upgraded to the latest version and it provides a link for you to check for availability, which we will do in the next step.

Checking License Upgrade Availability

The easiest way to check if your license is available for an upgrade is by clicking the link on the page immediately after you kill the license. Clicking the link brings you to the Upgrade License Page. You can also get to this page by clicking on the “Upgrade License” link in the tree control.

You can follow the steps below to upgrade your license.

- On the Upgrade License page, fill in your product registration number and customer key. This is the same information you received in the webpage and in your email after you have killed the license on our website.
- Click on “Next” when you have filled in the necessary information.
- If the license is available for an upgrade, you will see the available license on the page.

Home > General Information > Upgrade License

Upgrade License

Below are the product(s) that you have purchased that are available for upgrade.

To upgrade the product(s), do the following:

- Enable the check box(es) next to the Product Key(s) that you would like to upgrade.
- Click the Next button to continue.

Available Licenses					
Select	Product Key	Product Description	P Number	G Number	Status
☒	ICO360-SP V10 C1	1 MONTH LICENSE FOR ICO360-SP V10	PM79021BBC8EB68772		Available

Previous
Next

Figure 4 - Available License for Upgrade

- Check the available product that you would like to upgrade and click on “Next”.

- The next page is a confirmation page. Check that the information showing is correct and click on the “Upgrade” button to proceed.
- On the new page that loads, you can see a list of upgraded product.

Home > General Information > Upgrade License

The following products have been successfully upgraded:

Upgraded Products					
Product Key	Product Description	Order Date	Order #	P Number	G Number
ICO360-SP V10 C1	1 MONTH LICENSE FOR ICO360-SP V10	25/Jul/2013	48900HQ	PM79021BBC8EB68772	CUS02266

To license your upgraded products, please select Home from the menu on the left and select the appropriate license key type for your product.

We recommend that you print this screen for your records. Use the print friendly button on the left.
 An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

Figure 5 - Upgraded License

- You should also receive and email with the license upgrade information.

Upgrading a Hardware Key License

Upgrading a hardware key license is similar to upgrading the software key license. You would follow the exact same procedure as upgrading a software license. In the case of a Hardware key License though, you will need the USB dongle in order to kill the license from it and put the new one onto the key.

Licensing the New Version

Now that you have upgraded the license, you can follow the regular procedure to license your machine with the new version. When it asks you for the Product Registration number and the Customer Key, you can provide the same one. This information was sent to you in the last step of upgrading your license via email. If you need more information on how to license the machine with the upgraded license, please consult our application notes titled *Licensing – Using the ICONICS Web License Utility for Software Key Licenses* and the *Licensing – Using the ICONICS Web License Utility for Hardware Key Licenses* as it pertains to your individual situation.