

**Description:** Guide to using the ICONICS Web Licensing Utility to upgrade your licenses.

**OS Requirement:** Win 2000, XP Pro, Server 2003, Vista, Server 2008, Windows 7

**General Requirement:** Internet access; Internet Explorer 6.0 and up

## Introduction

The ICONICS Web Licensing Utility was introduced in recent years to help you license your system. You can use the utility to generate a new license, kill a license and transfer a license. A new function to the ICONICS Web Licensing Utility is to use it to upgrade your license. You can use the ICONICS Web Licensing Utility to upgrade your license from a previous version to version 9.2 and later.

This document will walk you through the steps necessary to upgrade a license. In our example, we will upgrade a version 8 license to version 9.2.

**NOTE:** although we will use upgrading from version 8 to version 9.2 in our example, you can use the same procedure to upgrade from any other version.

## Upgrading a Software Key License

There are four basic steps when it comes to upgrading a GENESIS32 system:

- Step 1: Kill the older version license and credit it on our Website
- Step 2: Upgrade the license on our Website
- Step 3: Uninstall the older version of software and Install the newer version
- Step 4: License the newer version

The order in which you do Step 2 and Step 3 does not matter. This document will take you through the necessary procedure to killing the license (Step 1) and upgrading your license to the new version (Step 2).

### Killing a License

The first step to upgrade your license is to kill it on the original system.

1. Open the License Utility on the original system. For version 8, you can find it by going to Start → Programs → ICONICS Software Licensing → License Utility
2. Once the License Utility opens, go to Actions → Kill License
3. You will receive a couple warning messages, click OK to acknowledge them.

4. The GENESIS32 Kill and Remove License dialog comes up. Put in your name and enter the password “itisok” (without quotes) and click OK to continue.

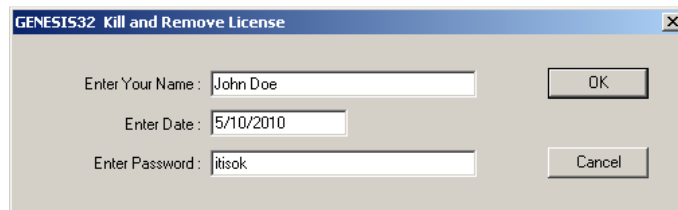


**Figure 1 - GENESIS32 Kill and Remove License**

5. You will receive another confirmation message before we kill the license. But once you confirm it, you should see a dialog with the Kill Confirmation code.

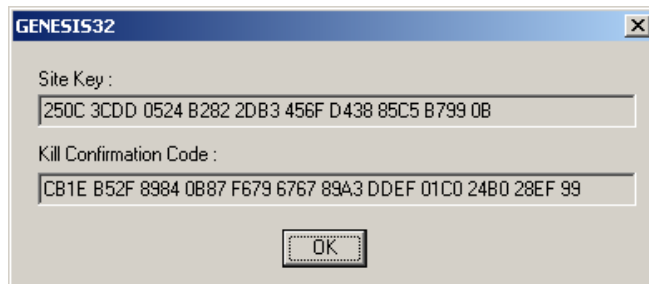


**Figure 2 - GENESIS32 License Kill Confirmation**

6. Take note of the Site Key and Kill Confirmation Code. We will use this to put the license back on the web site.

**NOTE:** This information is also in the kill.txt file located \Program Files\ICONICS\SoftLic folder.

7. Now go to <http://www.iconics.com/supportworx> and click on the “License Product” link on the right.
8. This will open a new web page.
9. Click on the “Software” button on the page and log in with your email address and password.

**NOTE:** If you do not already have a login for this page, you can click on the “Create New Account” link below the login to create one.

10. Once you log in, click on the “Kill License” link near the top of the page.
11. Fill in the Site Key and Kill Code information and click on the “Remove Key” button.

### Kill License

Please enter the Site Key to be credited and the associated Kill Confirmation Code.

Please enter Site Key and Kill Code exactly as shown in KILL.TXT file, including spaces.

**Site Key:** 250C 3CDD 0524 B282 2DB3 456F D438 85C5 B799 0B

**Kill Code:** CB1E B52F 8984 0B87 F679 6767 89A3 DDEF 01C0 24B0 28EF 99

To remove a license for GENESIS32, do the following:

- Click on Start, Programs, ICONICS Software License, and select License Utility.
- Select the Kill License command from the Actions menu.
- Enter your name, date and the password "itok" (lower case) into the dialog box; then click the OK button. The License Utility generates a dialog box containing your Site Key and the associated Kill Code and stores this information to the KILL.TXT file in %SystemDrive%\Program Files\ICONICS\SoftLic.
- Enter your Site Key and Kill Code into the text boxes above; then click the Remove Key button.

To remove a license for GENESIS64, do the following:

- Click on Start, Programs, ICONICS GENESIS64, Licensing Utility.
- Click the Kill License button on the main panel and click "OK".
- The License Utility generates a dialog box containing your Site Key and the associated Kill Code and stores this information to the KillCode.txt file on your current desktop.
- Enter your Site Key and Kill Code into the text boxes above; then click the Remove Key button.

Remove Key

**Figure 3 - Kill License**

12. Once you kill the license on our website, you will receive an email with the site key, kill code, and the product for which you killed the license. The final kill license page should look similar to Figure 4.

[Home](#) > [Software License](#) > Kill License

### Kill License

Site Key successfully deleted

**Site Key:** 250C 3CDD 0524 B282 2DB3 456F D438 85C5 B799 0B

**Kill Code:** CB1E B52F 8984 0B87 F679 6767 89A3 DDEF 01C0 24B0 28EF 99

If products in this license are eligible, they may be upgraded to the latest version [here](#).

The following products are again available to you for registration:

| Product Key  | Product Description               | Order Date       | Order # | PRegNo                 | GRegNo             | Customer Key |
|--------------|-----------------------------------|------------------|---------|------------------------|--------------------|--------------|
| GEN32V8-5000 | V8 GEN32 RUNTIME 5000 PT - 1 USER | 12/February/2010 | 29549HQ | PN21111111111111111111 | GND123456789123456 | CUS02266     |

We recommend that you print this screen for your records. Use the print friendly button on the left. An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

**Figure 4 - License Killed**

13. At this point, we have completed killing the license.
14. Notice that in the final kill license page, shown in Figure 4, it states that if the license is eligible, it can be upgraded to the latest version and it provides a link for you to check for availability, which we will do in the next step.

### Checking License Upgrade Availability

The easiest way to check if your license is available for an upgrade is by clicking the link on the page immediately after you kill the license. Clicking the link brings you to the Upgrade License Page. You can also get to this page by clicking on the "Upgrade License" link in the tree control (third item).

You can follow the steps below to upgrade your license.

- On the Upgrade License page, fill in your Product Registration Number and Customer Key. This is the same

- information you received in the webpage and in your email after you have killed the license on our website.
- Click on "Next" when you have filled in the necessary information.
  - If the license is available for an upgrade, you will see the available license on the page.

### Upgrade License

Below are the product(s) that you have purchased that are available for upgrade.

To upgrade product(s), do the following:

- Enable the check box(es) next to the product name(s) that you would like to upgrade.
- Click the Next button to continue.

| Select                              | Product Key  | Product Description               | PRegNo                 | GRegNo             | Status    |
|-------------------------------------|--------------|-----------------------------------|------------------------|--------------------|-----------|
| <input checked="" type="checkbox"/> | GEN32V8-5000 | V8 GEN32 RUNTIME 5000 PT - 1 USER | PN21111111111111111111 | GND123456789123456 | Available |

Previous

Next

**Figure 5 - Available License for Upgrade**

- Notice that the Product Description here shows a version 8 license. Yours should reflect the license you currently have. Check the available product that you would like to upgrade and click on "Next".
- The next page is a confirmation page. Check that the information showing is correct and click on the "Upgrade" button to proceed.
- On the new page that loads, you can see a list of upgraded product. Notice that the Product Description shows a license for version 9.2 instead of version 8.

[Home](#) > [General Information](#) > Upgrade License

The following products have been successfully upgraded:

| Product Key   | Product Description                 | Order Date       | Order # | PRegNo                 | GRegNo             | Customer Key |
|---------------|-------------------------------------|------------------|---------|------------------------|--------------------|--------------|
| GEN32V92-5000 | V9.2 GEN32 RUNTIME 5000 PT - 1 USER | 12/February/2010 | 29549HQ | PN21111111111111111111 | GND123456789123456 | CUS02266     |

We recommend that you print this screen for your records. Use the print friendly button on the left. An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

**Figure 6 - Upgraded License**

- You should also receive an email with the license upgrade information.

## Upgrading a Hardware Key License

Upgrading a hardware key license is similar to upgrading the software key license. You would follow the exact same procedure as upgrading a software license. In the case of a Hardware key License though, you will need the USB dongle in order to kill the license from it and put the new one onto the key.

## Licensing the New Version

Now that you have upgraded the license, you can follow the regular procedure to license your machine with the new version. When it asks you for the Product Registration Number and the Customer Key, you can provide the same one. This information was sent to you in the last step of upgrading your license via email. If you need more information on how to license the machine with the upgraded license, please consult our application notes titled *Licensing – Using the ICONICS Web License Utility for Software Key Licenses* and the *Licensing – Using the ICONICS Web License Utility for Hardware Key Licenses* as it pertains to your individual situation.