



# GENESIS32 License- DO's and DON'T's

## APPLICATIONS NOTE

June 2004



**Description:** The following application note explains in detail the rules to be followed to maintain a running License for your Genesis32 system.

**OS Requirement:** Win 95, 98, NT, 2000, XP  
**General Requirement:** An installed Genesis32 or any product from the Genesis32 product family, with a software license.

## The Licensing Software

Besides the Genesis32 product installation, ICONICS has a separate application called ICONICS Software Licensing. This is the software program that is required to be installed, in order to License all ICONICS applications, with a software key.

If you have installed this program, you will see it listed under your Start- Program Files – ICONICS Software Licensing. You will have the License Utility program & help files. License Utility program, if opened, will show a Welcome message with Help on the Action Menu item. Going to Actions- View License menu will tell you if this current machine is licensed and if yes, what applications are licensed.

If you do not have ICONICS Software Licensing installed, then please install it from the ICONICS product CD. You may use the Help files to get information on how to register for a license, once you have the program installed.

Assuming, you have a valid license installed and your License Utility shows a Valid license, following is a list of Do's and Don'ts that you should use as guidelines, in order to safeguard your authorized license.

### The Don'ts:

| ACTION                                                                                                                   | EXPLANATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Do NOT Copy License Files from One PC to another.                                                                        | Deleting, moving or even copying the License files on the hard drive will result in the loss of your license. NEVER copy licensing files.                                                                                                                                                                                                                                                                                                                                                                                                            |
| Do NOT Move license files (or the folder they are in) from one location to another on the same PC                        | Moving the files (even temporarily) within the PC's folder/disc structure will destroy the license.                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| DO NOT change the name of a PC (as shown in Network Neighborhood)                                                        | Never change the name of a PC after the licensing tool has been installed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Do NOT Uninstall the Software Licensing when uninstalling Genesis32 or any of the other applications from ICONICS.       | The ICONICS Software Licensing application is independent from the GraphworX32 application. Never uninstall Software Licensing unless instructed by Technical Support personnel.                                                                                                                                                                                                                                                                                                                                                                     |
| Do NOT use Norton Utility to de-fragment the hard drive on the PC unless you follow the instructions shown on the right. | Speed Disk is the de-fragmentation utility included in Symantec's Norton Utilities. Unfortunately, Speed Disk moves ICONICS licensing files, causing license loss.<br><br><b>To prevent license loss:</b><br>1. Open Speed Disk and choose File   Options   Customize   Unmovable Files.<br>2. Specify that *.ENT, *.RST, *.KEY and *.41S files cannot be moved.                                                                                                                                                                                     |
| DO NOT Change the PC's file system from Fat32 to NTFS once the Genesis32 License has been installed.                     | Changing from Fat32 to NTFS will modify the file structure for every single file on the hard disk. (Warning – this can happen when upgrading from WINNT-> Win2000)<br><br>As a result, every file will be read and re-written and the ICONICS license will be destroyed.<br><br>The licensing files are linked to specific locations in the FAT. Once re-written, the license is lost.                                                                                                                                                               |
| DO NOT Change the date on the PC (Time Limited license only).                                                            | The ICONICS demo license is a time-limited license. Changing the date on your PC will be noticed by the license utility and interpreted as tampering. Loss of the license will be the result.<br><br>Starting the ICONICS Software License utility will generate a message stating that the time on the PC has been reset and the utility will not run. Resetting to the exact previous date may recover your license.<br><br>However, changing the time within the same day of the same month of the same year will not affect a Temporary license. |
| DO NOT reinstall the OS, format or Up Grade the OS on your machine                                                       | Any of these actions will result in the loss of a license. PL. transfer a license out BEFORE doing these actions.                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Do NOT transfer a license, unless the version of Software Licensing is identical on the source & destination nodes       | Make sure that the version of software licensing is identical on the source and destination machine before trying a transfer procedure.                                                                                                                                                                                                                                                                                                                                                                                                              |



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### The Dos:

| ACTION                                                                                                                                                                                                                                   | EXPLANATION                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| You CAN change the date/time on the PC, if you have a permanent license                                                                                                                                                                  | Doing this will not affect a <b>Permanent</b> Genesis32 License.                                                                                                                                                                                                                                                                                                                                                                                            |
| You CAN change the time zone on the PC.                                                                                                                                                                                                  | Doing this will not affect a <b>Permanent</b> or <b>Temporary</b> Genesis32 License.                                                                                                                                                                                                                                                                                                                                                                        |
| You CAN allow NT/Win2000 to change the time to adjust for daylight saving time changes automatically                                                                                                                                     | Doing this will not affect a <b>Permanent</b> or <b>Temporary</b> Genesis32 License.                                                                                                                                                                                                                                                                                                                                                                        |
| You CAN use Microsoft Windows System Tools such as Disk Defragmenter to de-fragment the hard drive on the PC.                                                                                                                            | Windows Disk Defragmenter will work perfectly without harming the license.                                                                                                                                                                                                                                                                                                                                                                                  |
| You CAN transfer a license to another PC (Permanent or Temporary license). However, It is recommended that you KILL the license, send the KILL.TXT file to ICONICS for a credit then request and install a license on the other machine. | <p>The ICONICS License utility allows you to transfer the license by using a floppy disk. Just start the License Utility by selecting</p> <p><b>Programs→ ICONICS Software Licensing →License Utility</b></p> <p>From the Windows Start button. The license utility will appear. Select</p> <p><b>Actions→ ITransfer License</b></p> <p>From the menu and follow the steps to transfer the license.</p>                                                     |
| You <b>MUST</b> KILL the license FIRST if you have to do anything in the DON'T list! Send the KILL.TXT file to ICONICS for a credit before continuing.                                                                                   | <p>If you need to undertake one of the 'don't' actions described above (e.g. converting a FAT partition to NTFS) use the ICONICS license utility to KILL the license before you start. Email the resulting kill.txt file to ICONICS before continuing, and wait until you have a confirmed credit. The KILL.TXT file is your proof that you have destroyed the license. You may then request a new license once you have completed work on the machine.</p> |