Licensing – Using the ICONICS Web Licensing Utility to Transfer a License

APPLICATION NOTE

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Description: Guide to transferring your software license using the ICONICS Web Licensing Utility.

Introduction

From time to time, you may need to move a GENESIS64 software license, such as when performing an upgrade to a new machine. This document will describe how to transfer a license via the ICONICS Web Licensing Utility.

Machines without Internet Access

If one or both of the machines does not have internet access you can still use the Web Licensing Utility. Simply perform the Web Licensing Utility steps on a machine that does have internet access. When asked to input your Site Key, Kill Code, and Site Code into the website you will need to write down those numbers and type them into the website manually instead of copying and pasting them. In the "Licensing Your New Machine" section you will need to download the .glic file and use a transfer method (e.g. USB stick) to move it to the destination machine.

Internet Explorer 10 and Compatibility View

Sometimes Internet Explorer 10 does not load the Web Licensing Utility properly. If you receive an Exception while performing any licensing actions, use these steps:

1. Hit the Alt key on your keyboard. This should cause a menu to appear in Internet Explorer.
2. Go to Tools → Compatibility View Settings.
3. Add the Web Licensing Utility's URL to the list, and then click Close.

Removing Your License

1. Go to http://www.iconics.com/support and click the "License Product" link on the right.
2. In the new page that comes up, select "Software" and log in with your user name and password.

   NOTE: If you do not have a user name and password pair you can register for one using the "Create New Account" link at the bottom. If you have a username and password but have forgotten them, you can click on the "Forgot Password" link at the bottom.

3. Once you have logged into the website, click on the "Kill License" link at the top. You will see a page similar to Figure 1.

Figure 1 - Site Key/Kill Code Dialog

4. Open your License Utility on your source machine by going to Start → All Programs → ICONICS Licensing → ICONICS .NET Licensing → License Utility. This should open the Software License Activation Utility.
5. Once the Software License Activation Utility is opened, click on the "Kill Current License" button.
6. A message will pop up asking you if you really want to kill the license. Click the "Yes" button.
7. It will then provide you with a "License Killed" confirmation dialog as shown in Figure 2.

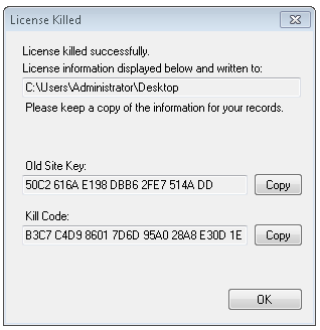

Figure 2 - License Killed Confirmation Dialog

8. Copy the Old Site Key by clicking on the "Copy" button next to it. Paste it into the Site Key field on the web page.
9. Copy the Kill Code by clicking on the "Copy" button next to it. Paste it into the Kill Code field on the web page.
10. Once you have both fields completed click on the "Remove Key" button in the webpage.
11. You will then get a message confirming that the license has been successfully removed. You will also receive an email with the killed license information.

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Licensing Your New Machine

1. On the machine where you want the GENESIS64 license to reside, open the License Utility by going to Start → All Programs → ICONICS Licensing → ICONICS .NET Licensing → License Utility. This should open the Software License Activation Utility.

Figure 3 - Software License Activation Utility with No License

2. Go to http://www.iconics.com/support and click the "License Product" link on the right.
3. In the new page that comes up, select "Software" and log in with your user name and password.
4. Once you have logged into the website, click on the "New License" link at the top.
5. Enter your Product Registration Number(s) and Customer Key(s) for the products.

   NOTE: In case you do not already know your Product Registration Number(s) and Customer Key(s) you should have received this information in an email when you killed the license in the previous section.

6. Click the "Next" link once you have entered all of your Product Registration Number(s).
7. Choose an existing end user or enter new end user information. Click "Next" when done.
8. In the next screen, you will see a list of the products that are available for you to license. Check all the products that you would like to license on this machine, then copy and paste the Site Code from your Software License Activation Utility into the appropriate field on the web page. Click "Next".
9. This page shows you a summary of what will be in your license. Check to make sure everything is correct and then click on the "Generate Key" button. You should see a page similar to Figure 4.

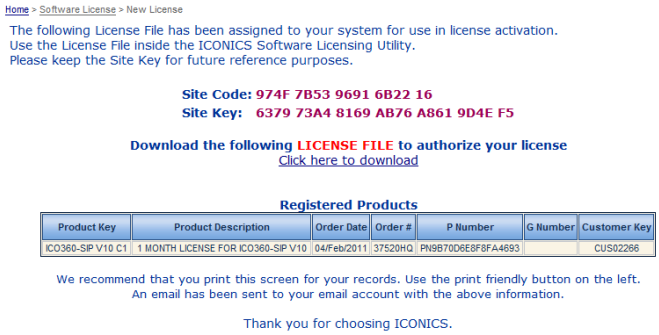

Figure 4 - License Generated

10. Click on the "Click here to download" link in the middle to download the .glic file and save it somewhere on your machine, such as your Desktop. The exact location does not matter, as long as you will know where to find it for the next step.

    NOTE: If you misplace the file after licensing it, you can use the View License link with your Product Registration Number to download it again.

11. In the Software License Activation Utility, click on the "Browse" button and look for your .glic file that you downloaded in the previous step.
12. Once you have selected the file and the License File field shows the correct file path, click on the "Activate License" button.
13. You should then receive a popup message indicating the status of the license activation. You can click on "OK" to close the dialog.
14. The Software License Activation Utility should now show the current license information. At this point, your destination machine is licensed and ready to enter production.

    NOTE: You may have noticed that the Site Code has changed in the Software License Activation Utility. This is normal. The Site Code will change each time you activate, kill, or change your license.