Licensing – Using ICONICS Web Licensing Utility to Upgrade Your License

APPLICATION NOTE

August 2014

Description: Guide to using the ICONICS Web Licensing Utility to upgrade your license.
General Requirement: Internet access; IE6 / IE7 / IE8 / IE9 (later versions of Internet Explorer have to run in IE9 compatibility mode).

Introduction

The ICONICS Web Licensing Utility was introduced to help you license your system. You can use the utility to generate a new license, kill a license, and transfer a license. You can also use the ICONICS Web Licensing Utility to upgrade your license from a previous version.

This document will walk you through the steps necessary to upgrade a license.

Upgrading a Software Key License

There are four basic steps when it comes to upgrading your ICONICS system:

- Step 1: Kill the older version license and credit it on our Website
- Step 2: Upgrade the license on our Website
- Step 3: Uninstall the older version of software and install the newer version
- Step 4: License the newer version

The order in which you do Step 2 and Step 3 does not matter. This document will take you through the necessary procedure for killing the license (Step 1) and upgrading your license to the new version (Step 2).

Killing a License

The first step to upgrade your license is to kill it on the original system.

1. Open the License Utility on the original system.
2. Once the License Utility opens, click on Kill Current License button.
3. You will receive a warning message. Click Yes to acknowledge it.
4. You will receive a confirmation message with the Kill Confirmation code, Old Site Key and the path to the file with Kill Code and Old Site Key.

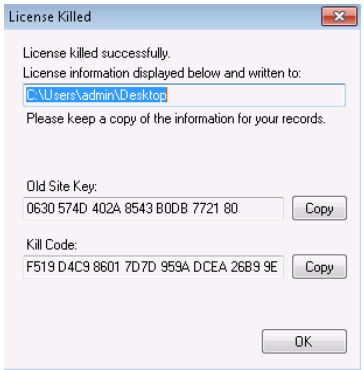

Figure 1 – License Kill Confirmation

5. You will need the information so either do not close the window or open the text file.
6. Go to www.iconics.com and launch the Web Licensing Utility Site by clicking on Support in top header and then "License product".
7. This will open a new web page.
8. Click on the "Software" button on the page and log in with your email address and password.

   NOTE: If you do not already have a login for this page, you can click on the "Create New Account" link below the login to create one.

9. Once you log in, click on the "Kill License" link near the top of the page.
10. Fill in the Site Key and Kill Code information and click on the "Remove Key" button.

Figure 2 - Kill License

11. Once you kill the license on our website, you will receive an email with the site key, kill code, and the product

information for which you killed the license. The final kill license page should look similar to Figure 3.

Figure 3 - License Killed

12. At this point, we have completed killing the license.
13. Notice that in the final kill license page, shown in Figure 3, it states that if the license is eligible, it can be upgraded to the latest version and it provides a link for you to check for availability, which we will do in the next step.

Checking License Upgrade Availability

The easiest way to check if your license is available for an upgrade is by clicking the link on the page immediately after you kill the license. Clicking the link brings you to the Upgrade License Page. You can also get to this page by clicking on the "Upgrade License" link in the tree control.

You can follow the steps below to upgrade your license.

1. On the Upgrade License page, fill in your product registration number and customer key. This is the same information you received in the webpage and in your email after you have killed the license on our website.
2. Click on "Next" when you have filled in the necessary information.
3. If the license is available for an upgrade, you will see the available license on the page.

Figure 4 - Available License for Upgrade

4. Check the available product that you would like to upgrade and click on "Next".
5. The next page is a confirmation page. Check that the information showing is correct and click on the "Upgrade" button to proceed.
6. On the new page that loads, you can see a list of upgraded licenses.

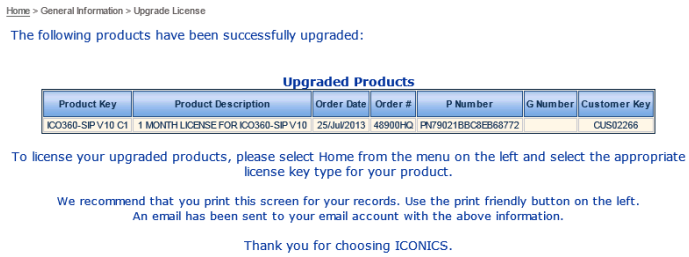

Figure 5 - Upgraded License

7. You should also receive an email with the license upgrade information.

Upgrading a Hardware Key License

Upgrading a hardware key license is similar to upgrading the software key license. You would follow the exact same procedure as upgrading a software license. The difference is that in the case of a Hardware key License, you will need the USB dongle in order to kill the license from it and put the new one onto the key.

Licensing the New Version

Now that you have upgraded the license, you can follow the regular procedure to license your machine with the new version. When it asks you for the Product Registration number and the Customer Key, you can provide the same one. This information was sent to you in the last step of upgrading your license via email. If you need more information on how to license the machine with the upgraded license, please consult our application notes titled *Licensing – Using the ICONICS Web License Utility for Software Key Licenses* and the *Licensing – Using the ICONICS Web License Utility for Hardware Key Licenses* as it pertains to your individual situation.