Licensing – Using the ICONICS Web Licensing Utility for Hardware Key Licenses

APPLICATION NOTE

September 2013

Description: Guide to the ICONICS Web Licensing Utility for Hardware Keys.
OS Requirement: Vista x64/ Windows 7 x64/ Windows 8 x64/ Windows Server 2008 x64/ Windows Server 2008 R2 x64/ Windows Server 2012
General Requirement: Internet Browser (recommended Internet Explorer V6 or higher), Sentinel-style ICONICS USB Hardware Key (See Figure 1), installation of GENESIS64.

Figure 1 – Sentinel-style ICONICS USB Hardware Key

Logging in to the Web Licensing Utility

Before you can program a new key, add products to a key, or remove products from a key you will first need to follow these steps to log into the Web Licensing Utility.

1. Plug the ICONICS USB Hardware Key into your computer. Your computer should automatically recognize the key and attempt to install the drivers if they were not already installed.
2. Once the drivers are installed, go to http://www.iconics.com/support and click on the "License Product" link on the right.
3. Click on the Hardware button.
4. Enter your e-mail address and password to login. If you have not previously created a login to the Web Licensing Utility, click "Create New Account" link to create your login.

Internet Explorer 10 and Compatibility View

Sometimes Internet Explorer 10 does not load the Web Licensing Utility properly. If you receive an Exception while performing any licensing actions, use these steps:

1. Hit the Alt key on your keyboard. This should cause a menu to appear in Internet Explorer.
2. Go to Tools → Compatibility View Settings.
3. Add the Web Licensing Utility's URL to the list, then click Close.

Program, Add, or Remove

ICONICS ships the license keys without any programmed products. This gives you the flexibility to program the necessary license when and where you need. If you have a brand new key follow the steps below to add your products to the key.

> **NOTE:** A brand new USB Hardware Key will NOT work until these steps are followed.

These steps will also walk you through the process of adding new products to an existing key or removing individual products from an existing key.

1. Log into the Web Licensing Utility using the steps in the "Logging in to the Web Licensing Utility" section.
2. Select Program License from the top menu.
3. Click on the Next button and confirm the popup message regarding the serial number of the key.
4. If you are adding products to this key or programming a new key, enter your Product Registration number and Customer Key. You may enter more than one set of numbers if you need to add more than one product to the key. Click Next when all of the numbers are entered.
5. If you are only removing products from this key, just click Next without entering any numbers.
6. Enter the End User information either by selecting from the Existing End Users list or entering a new one by clicking the Create New link and click Next.
7. Uncheck any products that you would like to remove from the key and check any new products that you would like to add to the key. Click Next.
8. Review the products that will be added to the USB Hardware Key and click Complete.
9. Your USB Hardware Key has now been programmed with your products and is ready to be used.

Kill a License

To remove all products from your USB Hardware Key and completely clean it, follow these steps.

1. Log into the Web Licensing Utility using the steps in the "Logging in to the Web Licensing Utility" section.
2. Select Kill License from the top menu.
3. Click on the Next button and confirm the popup message regarding the serial number of the key.
4. Click Complete and click OK to the two confirmation messages.
5. The license on your USB Hardware Key has now been removed and the Key reformatted. You can use this USB Hardware Key in the future to program new Product(s) to it.

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