



Product Change Notification

Change Notification #: PCN RX190001

Date of Publication: January 15, 2019

Subject: Getac RX10 RX10H End of Life Notice

Product(s) Affected: RX10 RX10H

TYPE: ☐ Software ☐ Component ☐ Specification ☐ Certificate ☐ Accessory ☒ EOL ☐ Others

Change Description:

2018 RX10 RX10H

Getac will officially discontinue the 5th Generation Intel® Core™ M processors from the current RX10 and RX10H product lines. The last date to order this platform is on Jan 31 2019.

According to Intel product planning and recent supply shortage, 5th Generation Intel® Core™ M Processors will soon be unavailable. Getac will support existing projects running on Intel® Core™ M-5Y10c and Intel® Core™ M-5Y71 processor base on supply condition before EOL.

Models will be affected:

RX10

RX10H

Last time buy date: Jan. 31, 2019

End of driver update date: Feb. 28, 2022

End of maintenance service date: Feb. 29, 2024

Reason For Change:

Product end of life

Impact: The device and parts of RX10 RX10H will no longer be available.

Effective Date: January 15, 2019

Additional Information: See Next Page(s)

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Should you have any issue with the timeline or content of this change, please contact the Getac Representative(s) for your geographic location. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.



Product Marketing

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