



## Product Change Notification

**Change Notification #:** PCN EX210001

**Date of Publication:** August 11, 2021

**Subject:** Getac EX80 End of Life Notice

**Product(s) Affected:** EX80

**TYPE:** ☐ Software ☐ Component ☐ Specification ☐ Certificate ☐ Accessory ☒ EOL ☐ Others

**Change Description:**

This is a formal announcement that Getac will officially discontinue EX80 from the current product line. The last date to order the affected product is November 11, 2021.

Customers with active service contracts will continue to receive support from Getac as shown in Table 1 of the EoL information. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Reason For Change:**

Product End of Life

**Impact:** The device and parts of EX80 will no longer be available.

**Effective Date:** August 11, 2021

**Additional Information:** See Next Page(s)

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PCN **EX210001**

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Should you have any issue with the timeline or content of this change, please contact the Getac Representative(s) for your geographic location. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.



### Product Marketing

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**Table 1.** End-of-Life Milestones and Dates for the Getac EOL Products

| <b>Milestone</b>                                       | <b>Definition</b>                                                                                                                                                                                                                                             | <b>Date</b> |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| <b>End-of-Quotation Date:</b>                          | The last date to config the product and service attachment through Getac E-Quotation system.<br>Customers should submit the demand forecast before this date.                                                                                                 | 2021/9/11   |
| <b>End-of-Sale Date:</b>                               | The last date to order the product.                                                                                                                                                                                                                           | 2021/11/11  |
| <b>Last Ship Date:</b>                                 | The estimated ship date for the order received before the End-of-Sale date. The actual ship date is dependent on lead time without guarantees.                                                                                                                | 2021/12/11  |
| <b>End of New Service Attachment Date:</b>             | For equipment that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment to an existing service-and-support contract.                                                      | 2022/6/11   |
| <b>End of SW Maintenance Releases Date:</b>            | The last date that Getac Engineering may release any final software maintenance releases or bug fixes. After this date, Getac Engineering will no longer develop, repair, maintain, or test the product software.                                             | 2024/8/11   |
| <b>End-of-Sale date for user-replaceable accessory</b> | The last date to order the user-replaceable accessory. After the end of device sales, users will be able to purchase accessories to extend product usage.                                                                                                     | 2024/8/11   |
| <b>End-of-Sale for spare parts</b>                     | The last date to order spare parts.                                                                                                                                                                                                                           | 2026/9/11   |
| <b>End of maintenance service date</b>                 | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | 2026/12/11  |